



DBT CLINICS
— AUSTRALIA —

CONNECTING CARE. ANYWHERE.

Cancellation Policy

We understand that plans can change and, from time to time, you may need to reschedule or cancel an appointment. At **DBT Clinics Australia**, we ask that you provide at least **48 hours' notice** whenever possible.



NOTICE PERIOD

We kindly request at least **48 hours' notice** for any cancellations or changes to your appointment.



RESPECT FOR OTHERS

Providing adequate notice allows us to offer your appointment to another client who may be waiting to access care, while also respecting the time your clinician has allocated and prepared specifically for you.



LATE CANCELLATIONS & NON-ATTENDANCE

Appointments cancelled with less than 48 hours' notice, or appointments that are not attended, **may incur the full consultation fee.**



EXCEPTIONS

We recognise that unexpected circumstances can occur, and exceptional situations will be considered individually. If you are unable to attend due to an emergency or unforeseen circumstance, please contact our team as soon as possible.



PLEASE NOTE

By booking an appointment with DBT Clinics Australia, you agree to this Cancellation Policy. If you have any questions, please speak with your clinician or contact our team.



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